

COVID-19 *testing process*

Symptoms and assessment

People with COVID-19 have a wide range of symptoms – ranging from mild symptoms to severe illness. Symptoms may appear **2 to 14 days after exposure to the virus.**

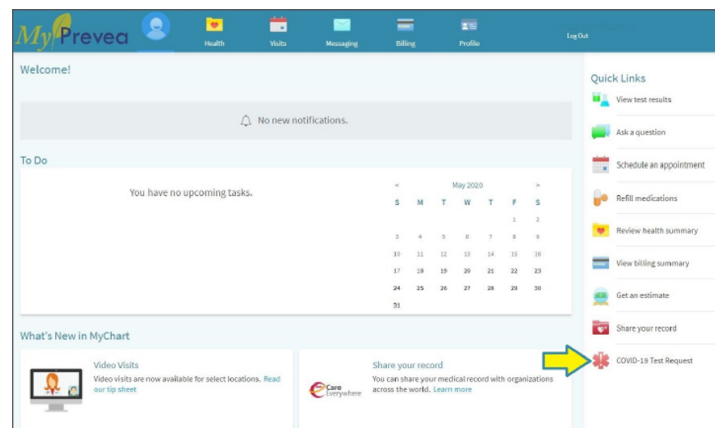
Have you experienced any of the following symptoms of COVID-19?

- | | | |
|--|---|---|
| <input type="checkbox"/> Fever or chills | <input type="checkbox"/> Fatigue | <input type="checkbox"/> New loss of taste or smell |
| <input type="checkbox"/> Cough | <input type="checkbox"/> Muscle or body aches | <input type="checkbox"/> Sore throat |
| <input type="checkbox"/> Shortness of breath or difficulty breathing | <input type="checkbox"/> Headache | <input type="checkbox"/> Congestion or runny nose |

If you have answered “YES” to any of the questions above or if your temperature is 100.0°F or greater, you may be tested for the virus.

1 Go to myprevea.com
New users click on **SIGN UP NOW**, and then click the green **SIGN UP ONLINE** button on the right side of the screen.

2 Click on **COVID-19 TEST REQUEST** as shown in the image on the right.



If you don't have access to a computer or mobile device, please call **(920) 431-1810** for an assessment and your COVID-19 test ordered by phone.

You will be instructed where to go for COVID-19 testing. Upon arrival, please follow the directional and instructional signs at the testing site.

How is testing for COVID-19 completed?

- 1** Place your head against the headrest of your car seat and remain still.
- 2** A swab will be inserted through one of your nostrils until it reaches the back of your nasal passage.
- 3** The swab will be rotated four times to collect a specimen, removed and the process will be repeated through your other nostril.
- 4** Once the specimen collection is completed, the swab will be placed into a container for shipment to the lab.

While we understand that the swab may be uncomfortable, it should not be painful. We ask that you remain completely still while each nostril is swabbed because it is highly important to get a good specimen sample through each of your nostrils.

How do I receive my results?

You will receive your test results through your MyPrevea account within 5 to 7 days of the test. In addition, you may receive a call from Prevea if you have a positive result. If you have not received your results in 7 days, please call (920) 431-1810. From MyPrevea, you may print your results as needed.

If you called Prevea to get your assessment and test ordered, you must sign up for a MyPrevea account to view your test results. If you do not have an active MyPrevea account, you will receive a telephone call from Prevea.

MyPrevea is a convenient, secure and confidential online resources where you have access to your personal health information from a computer or mobile device at any time. To sign up, visit [MyPrevea.com](https://www.myprevea.com) or download the MyPrevea app from the App Store or Google Play.

