

Your guide to getting: the *right care*, at the *right time*,  
with the *shortest wait*, at the *lowest cost*.

## Conditions treated



### Primary Care Provider

- Treats most conditions listed under urgent care
- Annual physical exams
- Referrals to specialist
- Overall wellness
- Management of chronic diseases, such as: diabetes, arthritis, high blood pressure, etc.
- Vaccinations



### Urgent Care

- Allergies
- Animal bites
- Asthma
- Coughs and colds
- Conjunctivitis (pink eye)
- Cuts
- Dehydration
- Diarrhea
- Ear infections
- Fever
- Flu
- Headaches
- Minor burns
- Minor head injuries
- Minor infections
- Nose bleeds
- Rash and skin irritations
- Respiratory infections
- Simple fractures and sprains
- Sinus infections
- Sore throat
- Sports injuries
- Urinary tract infections
- Vomiting
- Work injuries



### Emergency Room

- Abdominal pain
- Any severe/life threatening conditions
- Acute changes in vision
- Chest pain
- Confusion/disorientation
- Coughing blood
- Loss of consciousness
- Overdoses
- Seizures
- Severe allergic reactions
- Severe burns
- Shortness of breath
- Stroke
- Trauma
- Uncontrolled bleeding



## Hours of operation



### Primary Care Provider

**Typical business hours:**  
8 a.m. to 5 p.m.  
Monday – Friday\*

\*vary by location



### Urgent Care

**Extended hours:**  
8 a.m. to 8 p.m.  
Monday – Friday  
Saturday, Sunday & holidays 8 a.m. to 4 p.m.

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### Emergency Room

**Open 24 hours a day, 7 days a week**



## Out-of-pocket cost



### Primary Care Provider

Lower costs than Emergency Room



### Urgent Care

Lower costs than Emergency Room



### Emergency Room

Higher costs than Urgent Care and Primary Care



Out-of-pocket costs vary based on your insurance plan.

## Wait time



### Primary Care Provider

Shortest wait on average, with an appointment.



### Urgent Care

Wait times vary but typically much shorter than Emergency Room wait times.

**Save My Spot online reservation available at Prevea Urgent Care. Wait where you choose until your appointment time.**

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### Emergency Room

Wait times vary\* but typically longer than Urgent Care (especially during flu season). Immediate care for life threatening conditions.

\*Wait times can significantly vary by location.

