

# Finding a Network Provider

A simple search tool to help make you smile.

At Delta Dental of Wisconsin, our provider directories are accessible online, via our mobile app, and by phone.

Delta Dental has more than 154,000 participating providers in our networks across the United States. In the U.S., 8 out of 10 dentists belong to a Delta Dental network.

#### on the web

- Go to www.deltadentalwi.com and select "Find A Dental Provider."
- Enter your search criteria including network type\* and click the "Find Providers" button.
- You can filter your results by gender and other preferences, or search again.

### by phone

Call **800-236-3712** and follow the automated instructions. Participating dentists are searched by ZIP code.



#### mobile app

Delta Dental's mobile app is available for smart phones and tablets using iOS (Apple) or Android. To download the app on your device, visit the App Store or Google Play and search for "Delta Dental."

- Log in to the mobile app and select "Find a Dentist."
- Choose your network<sup>\*</sup> (Delta Dental PPO<sup>SM</sup> or Delta Dental Premier<sup>®</sup>) from the dropdown menu.
- Search by address or current location.

Once you've found a dentist, save your dentist to your contacts, call to schedule a visit, or get directions to their office with the touch of your finger.

Connect With Us











# Our Networks and Choosing a Provider

You can see any provider you like. However, you'll save money if you see an in-network dentist. We have two networks: Delta Dental PPO (these dentists provide the largest discounts to save you the most money) and Delta Dental Premier (additional providers to choose from, but they offer smaller discounts). Together they make the Delta Dental PPO Plus Premier™ Network with more than 150,000 providers nationwide to save you money.

But if you don't have a provider, or would like to find one who saves you more on out-of-pocket expenses, use our online provider search tool at *deltadentalwi.com*.

Other benefits (no pun intended) of using a network provider:

- Treatment guarantees\* (if a procedure like a filling fails, you don't have to pay to get it fixed)
- Providers send in all the claims paperwork, so you don't have to
- Since network dentists agree to set fees, they can't charge you for the difference between their regular and discounted amount (called balance billing)

#### **Know Your Networks**

Delta Dental Premier®



- Additional dentists to choose from
- Smaller discounts, but still saves you money

Delta Dental PPO™



- Large network of providers
- Biggest discounts, saving you the most money

Out-of-Network



- No additional savings
- No protections or guarantees

Your Total Cost Savings

\$375

\$215

**\$0** 

## Example Savings for a Common Procedure

	Estimated Charge	Maximum Allowed Fees	Percentage Paid by Delta Dental	Amount Delta Dental Pays	Amount Dentist can Balance Bill	Total Amount You Pay
PPO Network	\$1,200	\$825	80%	<sup>\$</sup> 660	<b>\$O</b>	<sup>\$</sup> 165
Premier Network	\$1,200	\$985	80%	<sup>\$</sup> 788	<b>\$</b> O	<sup>\$</sup> 197
Out-of- Network**	\$1,200	\$925	80%	<sup>\$</sup> 740	\$275	\$460

<sup>\*</sup>Guarantees dependent upon timeframes and procedure codes.

<sup>\*\*</sup>If you visit an out-of-network provider you will be responsible for the difference between the provider's charges and the amount your dental plan pays.

Always check your benefit summary/plan documents to verify coverages. Regardless of the provider you see, you will be responsible for yorur plan's deductible, coinsurance, and fees for services that are not covered under your plan.