# YOUR GUIDE TO GETTING: THE RIGHT CARE, AT THE RIGHT TIME, WITH THE SHORTEST WAIT, AT THE LOWEST COST.

# CONDITIONS TREATED

### **Primary Care Provider**

- Treats most conditions listed under urgent care
- Annual physical exams
- Referrals to specialist
- **Overall wellness**

# **Urgent** Care

#### Allergies

- Animal bites
- Asthma
- Coughs and colds
- Conjunctivitis (pink eye)
- Cuts
- Dehydration
- Diarrhea
- Ear infections
- Fever
- Flu
- Headaches
- Minor burns

#### **Emergency Room**

- Abdominal pain
- Any severe/lifethreatening conditions
- Acute changes in vision
- Chest pain
- Confusion/disorientation
- Coughing blood
- Loss of consciousness
- Overdoses

# **Virtual Care**

- Allergies, respiratory infections and COVID-19
- Ear infections
- Eye infections
- Injuries and pain
- Insect bites



- Management of chronic diseases, such as: diabetes, arthritis, high blood pressure, etc.
- Vaccinations

#### Minor head injuries

- Minor infections
- Nose bleeds
- Rash and skin irritations
- Respiratory infections
- Simple fractures and sprains
- Sinus infections
- Sore throat
- Sports injuries
- Urinary tract infections
- Vomiting
- Work injuries
- Seizures
- Severe allergic reactions
- Severe burns
- Shortness of breath
- Stroke
- Trauma
- Uncontrolled bleeding
- Sexual health
- Skin and nail problems
- Stomach problems
- Women's health

For a complete list visit prevea.com/virtualcare

prevea.com

# HOURS OF OPERATION



Typical business hours: Monday - Friday:\* 8 a.m. to 5 p.m.

\* varies by location



Extended hours: Monday - Friday:\* 8 a.m. to 8 p.m.

Saturday, Sunday & holidays:\* 8 a.m. to 4 p.m.

\* varies by location, visit prevea.com/urgentcare to learn more.

## **OUT-OF-POCKET COST**



Emergency Room.



Lower costs than Emergency Room.

Out-of-pocket costs vary based on your insurance plan.

# WAIT TIMF



with an appointment.



Wait times vary but typically much shorter than Emergency Room wait times.

Save My Spot online reservation available. Wait where you choose until your appointment time.

prevea.com/urgentcare





Accessible 24/7. You'll be notified when results are available, usually within 1 hour during office hours, or first thing the next morning if the visit is completed after hours.

prevea.com/virtualcare

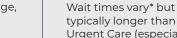




#### \* If you cannot be treated online, you will not be charged for the visit.



Shortest wait on average,



typically longer than Urgent Care (especially during flu season). Immediate care for life threatening conditions.

**Emergency Room** 

\* Wait times can significantly vary by location.

### **Virtual Care**

Accessible 24/7. Most

visits take 15 minutes.

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