

Your guide to orthopedic care

Care when you need it.



FOR URGENT ORTHOPEDIC CARE

	WHY	HOURS	COST	SCHEDULE
NURSE CALL	<p>For injury, illness or medical advice. For guidance whether to wait to see your provider or to seek medical treatment sooner.</p>	Available 24/7	Free	Call (888) 277-3832
VIRTUAL CARE	<p>For injuries, pain and minor burns.</p>	<p>Available 24/7</p> <p>Response within one hour during business hours of 8 a.m. to 8 p.m. Monday through Friday, 8 a.m. to 4 p.m. weekends. If visit is initiated outside of business hours, a response will be provided by 9 a.m. the following day.</p>	<p>Up to \$35</p> <p>Pay online by credit or debit card.</p> <p>No charge if a diagnosis cannot be determined.</p>	<p>Visit prevea.com/virtual care</p> <p>Fill out an online questionnaire for a medical assessment, diagnosis and treatment plan.</p>
URGENT CARE	<p>For conditions such as:</p> <ul style="list-style-type: none"> • Animal bites • Cuts without profuse bleeding but require stitches • Sprains, strains, dislocations and minor fractures/broken bones <p>Learn more</p>	<p>Monday – Friday 8 a.m. to 8 p.m.</p> <p>Weekends and holidays 8 a.m. to 4 p.m. at select locations</p>	<p>Office visit Billable to insurance</p>	<p>Walk-in care at any Prevea Urgent Care location</p> <p>Optional: reserve your spot online</p>
EMERGENCY ROOM	<p>For medical emergencies if you are experiencing:</p> <ul style="list-style-type: none"> • Severe pain • Severe broken bones 	Available 24/7	<p>Emergency visit Billable to insurance</p>	Call 911 or go to your nearest emergency department

FOR NON-URGENT ORTHOPEDIC CARE

	WHY	HOURS	COST	SCHEDULE
MYPREVEA	<p>Send secure non-urgent messages to a recent provider to:</p> <ul style="list-style-type: none"> Ask a question Send a comment Request a prescription refill Request an appointment <p>Learn more</p>	<p>Available 24/7 Messages typically responded to within two business days.</p>	<p>Free</p>	<p>Visit myprevea.com or MyPrevea app New users, go to myprevea.com, click on SIGN UP NOW, then click the green SIGN UP ONLINE button on the right side of the screen.</p>
SPORTS MEDICINE AND FAMILY MEDICINE PHYSICIANS	<p>Injury care and non-surgical treatment</p> <ul style="list-style-type: none"> Care of muscle, bone and joint conditions that do not require surgery Casting and splinting Concussion diagnosis and management for athletes and non-athletes <p>Family medicine services</p> <ul style="list-style-type: none"> Yearly physicals including sports physicals Sick visits Management of chronic conditions <p>Learn more</p>	<p>Monday – Friday 8 a.m. to 5 p.m.</p>	<p>Office visit Billable to insurance</p>	<p>Schedule online Call (888) 277-3832</p> <p>No referral needed</p>
PHYSICAL AND OCCUPATIONAL THERAPISTS	<p>Hands-on treatment of disease, injury or deformity</p> <ul style="list-style-type: none"> Experiencing muscle, bone or joint pain Suffering from arthritis Recovering from surgery or injury <p>Learn more</p>	<p>Monday – Friday 8 a.m. to 5 p.m.</p>	<p>Office visit Cash pay or billable to insurance</p>	<p>Schedule online Call (888) 277-3832</p> <p>No referral needed</p>
PHYSIATRISTS/PAIN MANAGEMENT PHYSICIANS	<p>Treatment to reduce pain, strengthen muscles and restore mobility</p> <ul style="list-style-type: none"> Acute musculoskeletal pain and injury Acute and chronic nerve pain issues or nerve conditions Chronic back and neck conditions Conditions that impairs function <p>Learn more</p>	<p>Monday – Friday 8 a.m. to 5 p.m.</p>	<p>Office visit Billable to insurance</p>	<p>Schedule online Call (888) 277-3832</p> <p>No referral needed</p>
ORTHOPEDIC PROVIDERS NPs AND PAs	<p>Evaluation and treatment of common muscle, bone or joint concerns</p> <ul style="list-style-type: none"> Perform physical examinations Diagnose and treat acute injuries Order imaging, such as X-rays and MRIs Prescribe medications and other therapies/treatment Perform procedures, such as suturing and casting Assist in surgery Administer injections <p>Learn more</p>	<p>Monday – Friday 8 a.m. to 5 p.m.</p>	<p>Office visit Billable to insurance</p>	<p>Schedule online Call (888) 277-3832</p> <p>No referral needed</p>
ORTHOPEDIC SURGEONS MDs AND DOs	<p>Complex or surgical muscle, bone or joint care</p> <ul style="list-style-type: none"> Arthroscopy Cartilage restoration, repair and replacement Fracture management Joint replacement including hip, knee, ankle, shoulder, elbow and wrist replacements Ligament and tendon repair <p>Learn more</p>	<p>Monday – Friday 8 a.m. to 5 p.m.</p>	<p>Office visit Billable to insurance</p>	<p>Schedule online Call (888) 277-3832</p> <p>Referral needed</p>