

Member Portal Overview

The SmithRx Member Portal is where you can find pharmacy benefits resources for you and your qualified dependents* all in one place. Find key plan info, ID cards, history of prescriptions, notifications on prior authorizations (if applicable), plan usage, and support. Access the member portal at member.mysmithrx.com.

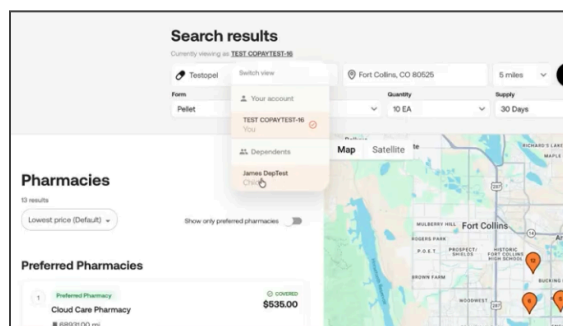
TIPS:

To view this guide or the member portal in another language, change your web browser's language preferences or use its built-in translation tool.

For members with dependents, you can simply switch between your own information and your dependents' as you navigate. Just look for the "Currently Viewing As" dropdown menu.

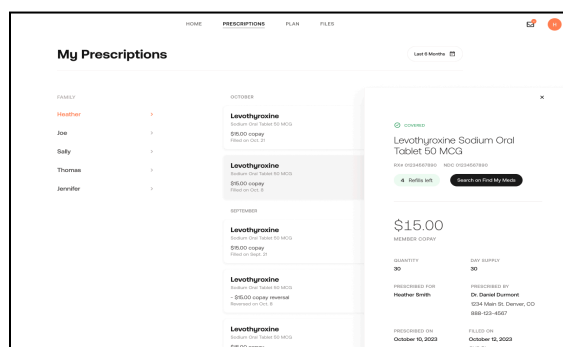
Find My Meds

Search for a medication for you or qualified dependents by city or zip code and see cost estimations based on your benefits for pharmacies near you. Easily find pharmacy contact information so you can plan your fill. View the [Find My Meds User Guide](#) for more information.



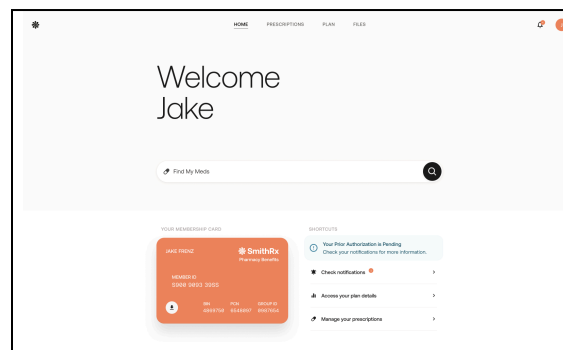
Prescriptions

The Prescription section provides a full history of prescriptions filled for you, or simply toggle to see qualified dependents. Details include drug name, quantity, strength, fill date, prescriber information, and copay amount.



Member ID & Plan Information

Access ID card and plan details for yourself in the Plan section of the member portal, or toggle to see qualified dependents if applicable. You can copy card ID values and paste them directly into forms.



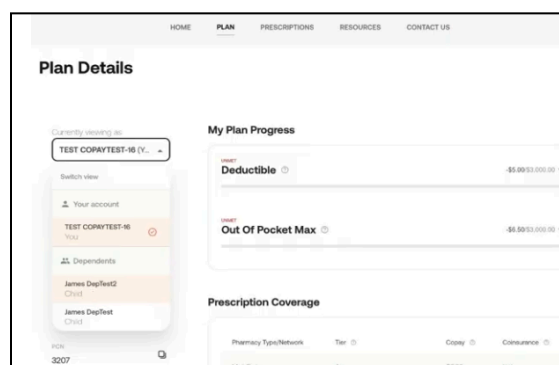


Keep your Member Card handy adding it to Google or Apple wallets on your mobile device.

Plan Details:

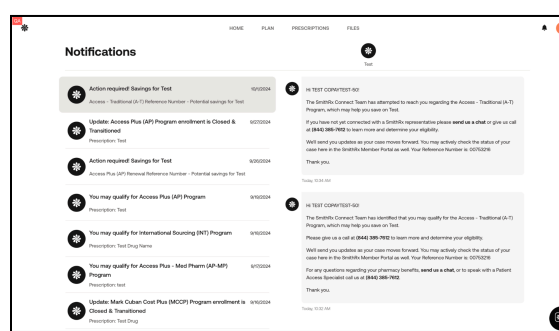
Plan Usage Tracker and Summary of Benefits

Under the "Plan" section, view your plan usage and summary of benefits. This includes the total spending against your plan deductible and out-of-pocket limits, total spend breakdown, and plan coverage details.



Notification Center

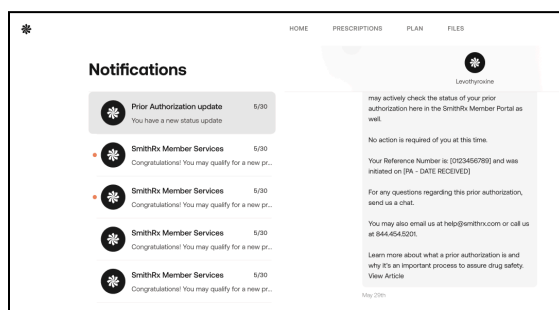
The Notification Center keeps you informed with important updates about prescriptions for you and your qualified dependents. An orange circle indicates you have a new message. Click the notification to open the message.



Prior Authorization (PA) Notifications

Some medications require your doctor's approval before it can be filled. This approval is called prior authorization (PA). If a PA has been started for your or your qualified dependent's medication, you'll receive updates by email, text, and in the Member Portal.

You can view the status and any instructions in the Portal's Notification Center.



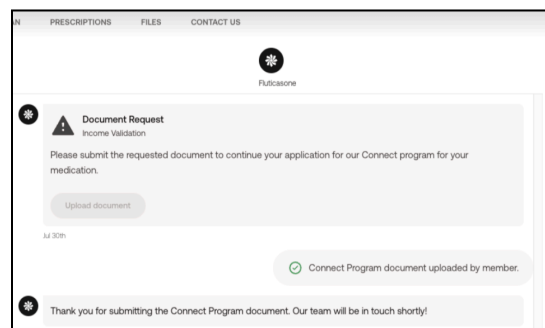
Medication Savings Alerts

If savings are available for medication for you or your qualified dependent, you'll receive alerts by email, text, and in the Member Portal. You can view savings options and instructions in the Portal's Notification Center.



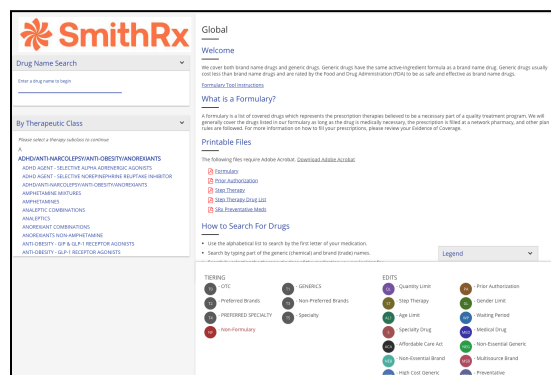
Secure Document Upload

To apply cost savings to eligible medications, you may be asked to provide supporting documents, like a W-2 or paystub. If needed, you'll receive an email and a portal notification. Documents can be uploaded through a fully encrypted system in the Notification Center to ensure your information stays secure.



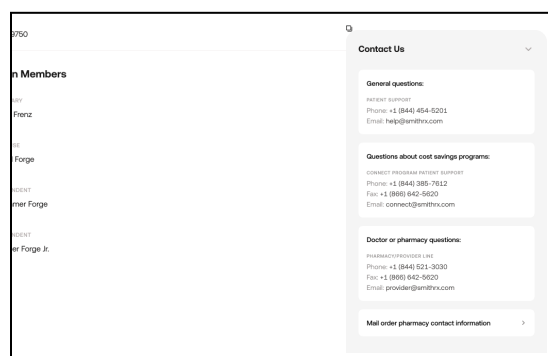
Formulary Look-up

The Formulary Look-up in the Files section of the member portal can help you view drug coverage information along with detailed information such as dosage, chemical name, and alternative names (i.e. brand, generics).



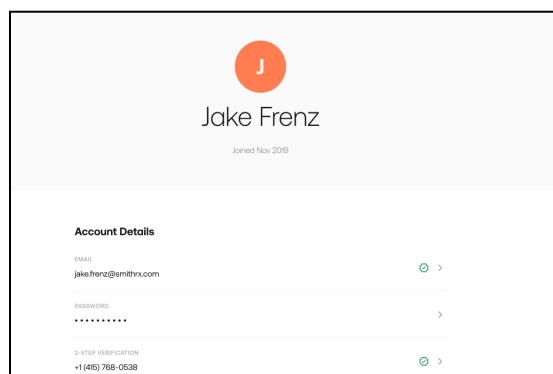
Contact Us

The Contact Us drawer at the bottom right of the Prescriptions, Plan, Files, and Profile pages has phone numbers and contact info for various SmithRx helplines, as well as contact information for our partner pharmacies.



Profile

Manage your credentials, 2-step verification, and contact information on the Profile page. Navigate to this page by clicking the name icon on the upper right corner of the screen.



*Dependents aged 13 and under.