YOUR NEW PHARMACY BENEFIT PARTNER

SmithRx

Getting Started with SmithRx

Once your plan is active, take these 3 simple steps to make the most of your benefits.

1: Register for the Member Portal

SmithRx's online Member Portal allows you to access benefit information and important forms, view your claims and prior authorization status, print or add your ID card to your digital wallet, and more. The Find My Meds tool will even help you find the lowest cost pharmacy near you. **To register for your account, go to smithrx.com/portal.**

2: Update your Rx Insurance with your Pharmacy

Before refilling your medications, be sure to provide your new SmithRx prescription benefits card to your pharmacy and ask them to update your insurance profile. The pharmacy will need the BIN, PCN, Member ID, and RxGroup number to process any covered prescription(s)

3: Take Advantage of More Savings with SmithRx Connect 360

SmithRx's Connect 360 identifies cost savings programs that may apply to your medications. These programs can help eligible members obtain medications for little or no co-payment. If any of your prescriptions are eligible, the SmithRx Connect 360 Team will reach out via text message, email and/or a notification in the Member Portal. Be sure to connect with us to take advantage of the savings available to you!

We are here to help!

The SmithRx Member Support Team is dedicated to helping you understand your prescription benefits and connecting you with the tools and resources needed to lower your out of pocket costs for medications.

Chat

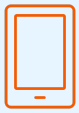
Chat live with a member service representative on our website or in the member portal

Email

Email our team at help@smithrx.com

Portal

Find plan info, ID cards and documents at smithrx.com/portal



Phone

Call us at 844-454-5201