

A large, faint, orange line-art illustration of two hands shaking, positioned diagonally across the background of the slide.

Welcome

Pharmacy Benefits, Evolved.

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Patient (Member) Support

**Toll-free
Phone Number**
(844) 454 - 5201

Email
help@smithrx.com

Hours of Operation
Monday – Friday
8 a.m. – 9 p.m EST

Saturday
11 a.m. – 4 p.m EST



Pharmacy / Provider Line

**Toll-free
Phone Number**
(844) 512 - 3030

Toll-free Fax Number
(866) 642 - 5620

Email
provider@smithrx.com



Connect Patient Support

**Toll-free
Phone Number**
(844) 385 - 7612

Toll-free Fax Number
(866) 642 - 5620

Connect Access Plus
(844) 385 - 4565

**Connect Access
Specialty & Traditional**
(844) 385 - 7612

Email
connect@smithrx.com

Hours of Operation
Monday – Friday
8 a.m. – 8 p.m. EST



Corporate

**Toll-free
Phone Number**
(844) 454 - 0123

Toll-free Fax Number
(866) 642 - 5620

Email
info@smithrx.com

Address
P.O. Box 77864
San Francisco, CA
94107

Find self-serve tools and resources in the **SmithRx Member Portal**

*SMS text and emails apply if SmithRx has the updated member contact information. You can update your contact information in the member portal – simply click your profile to add your email and phone number.

